

POSITION DESCRIPTION

Senior Social Worker Level 3 - Generalist (Level 1/2 Social Workers considered)

Our CORE values
Collaboration Openness Respect Empowerment



Organisation	NSW Health
Local Health District / Agency	Hunter New England Local Health District
Position Classification	Social Worker Lvl 3
State Award	NSW Health Service Health Professionals (State) Award
Category	Allied Health Social Worker
Vaccination Category	Category A
ANZSCO Code	272511 Social Worker
Website	www.hnehealth.nsw.gov.au

PRIMARY PURPOSE

Provide a high quality clinical service to clients/patients/consumers and their families/carers to ensure the provision of optimal outcomes for clients/patients/consumers of the service.

COVID-19 VACCINATION COMPLIANCY

The Public Health (COVID-19 Vaccination of Health Care Workers) Order 2021 commenced on 26 August 2021. The Order establishes mandatory requirements for health staff and persons working in health settings to be vaccinated with a COVID-19 vaccine. Mandatory COVID-19 vaccination will now be required for all NSW Health staff.

ESSENTIAL REQUIREMENTS

- Must hold as a minimum a bachelor degree in social work which provides eligibility for membership of the Australian Association of Social Workers, or other qualification deemed equivalent by the employer

KEY ACCOUNTABILITIES

- Provide clinical services to patient/client/consumer groups and circumstances of a complex nature requiring advanced practice skills and operate independently with minimal direct supervision.
- Complete comprehensive and holistic psychosocial assessments.
- Demonstrated ability to effectively prioritise and organise own work / caseload.
- Communicate and liaise with health care professionals within the multidisciplinary team to ensure seamless continuity of care and service for patients/clients.
- Liaise with other care and service providers to ensure seamless continuum of care from hospital to community that meets the needs of residents, clients and carers.
- Follow departmental prioritisation guidelines for service provision.
- Exercise independent professional judgement when required in solving problems and managing cases where principles, procedures, techniques and methods require expansion, adaptation or modification.
- Plan, implement, evaluate and report on services to promote effectiveness and efficiency of clinical

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- service delivery.
- Identify and act on opportunities for improvement in clinical practice, and develop and lead continuous improvement initiatives to enhance service delivery and client/patient/consumer outcomes.
 - Ensure professional responsibilities are met including engagement in ongoing education/ training, participation in regular professional practice supervision, and providing supervision to less experienced staff and students (as negotiated).
 - Act in accordance with the HNE Health Values Charter and NSW Health Code of Conduct; model behaviours that reflect the Excellence Framework (Every Patient, Every Time); and ensure work is conducted in a manner that demonstrates values of cultural respect in accordance with HNE Health's Closing the Gap strategy.
 - All staff are expected to take reasonable care that their acts and omissions do not adversely affect the health and safety of others, that they comply with any reasonable instruction that is given to them and with any policies/procedures relating to health or safety in the workplace that are known to them, as well as notifying any hazards/risks or incidents to their managers.

KEY CHALLENGES

- Applying evidence based practice while dealing effectively & efficiently with a broad range of issues including interventions, health promotion programs, education, and research.
- Prioritising competing demands in situations of professional and emotional intensity while delivering care for patients/consumers who require a high level of clinical expertise in an environment requiring adaptation to a variety of clinical settings.
- Maintaining professional perspective and identity when prioritising workload and service provision.

KEY RELATIONSHIPS

Who	Why
Patients/clients/consumers and families/carers/ other health care professionals	Provide patient centred clinical advice to ensure delivery of innovative clinical practice models and therapeutic techniques and are included in clinical care and treatment.
Less experienced staff and students	Mentor and supervise to ensure their ongoing professional growth and enhanced application of clinical knowledge
Health Professionals/Multidisciplinary Team	For consultation and advice regarding clinical risk, care planning and clinical handover
Community Partners/Care and Service Providers	Liaise with other providers to ensure seamless continuum of care between services
Universities/Educational institutions	Two way support with training and/or students

SELECTION CRITERIA

1. Demonstrated ability to engage and practice with clients/patients/consumers from a range of diverse communities.

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2. Current unrestricted driver's licence and the ability and willingness to travel for work purposes which may involve driving long distances.
3. Demonstrated high level verbal, written and interpersonal communication skills, including the ability to adapt communication style to suit different audiences.
4. Demonstrated ability to independently problem-solve and apply professional and ethical boundaries when working with complex situations as part of a multi-disciplinary team.
5. Demonstrated ability to lead planning and evaluation of team activities.
6. Demonstrated ability to meet the supervision needs of students and/or less experienced staff.