

## POSITION DESCRIPTION

# Social Worker/ Psychologist Counsellor - Children, Young People and Families

Our CORE values  
Collaboration Openness Respect Empowerment



<b>Organisation</b>	NSW Health
<b>Local Health District / Agency</b>	Hunter New England Local Health District
<b>Position Classification</b>	Multi Classification ,SocialWorker Level 1 Social Worker Level 2 Social Worker Level 3 Psychologist
<b>State Award</b>	Multi Discipline NSWHEALTH SERVICE HEALTH PROFESSIONALS (STATE) AWARD 2021 HEALTH AND COMMUNITY EMPLOYEES PSYCHOLOGISTS (STATE) AWARD 2021
<b>Category</b>	Allied Health   Community Health
<b>Vaccination Category</b>	Category A
<b>ANZSCO Code</b>	272511 Social Worker
<b>Website</b>	<a href="http://www.hnehealth.nsw.gov.au">www.hnehealth.nsw.gov.au</a>

## PRIMARY PURPOSE

The Psychologist or Social Worker is responsible for providing high quality, client-focused, evidence-based services to improve the psychological, emotional, and psychosocial outcomes of children, young people, and their families referred to the Lower Mid North Coast Children, Young People, and Families Service.

## COVID-19 VACCINATION COMPLIANCY

The Public Health (COVID-19 Vaccination of Health Care Workers) Order 2021 commenced on 26 August 2021. The Order establishes mandatory requirements for health staff and persons working in health settings to be vaccinated with a COVID-19 vaccine. Mandatory COVID-19 vaccination will now be required for all NSW Health staff.

## KEY ACCOUNTABILITIES

- Provide appropriate clinical services including: intake, engagement and assessment, planning and implementation of tailored therapeutic modalities with children, families and their broader supports.
- Ensure client care is delivered within professional, organisational, legal and ethical boundaries and reflects evidence based, best practice knowledge and practice.
- Undertake therapeutic interventions such as individual therapy and group work in line with area policies / priorities and approved community programs appropriate to the needs of targeted populations.
- Evaluate the efficacy of therapy in individual and group situations using appropriate standardised outcome measures and adapt interventions to maximise client outcomes.

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- Liaise and consult with other members of the multidisciplinary team, and other involved services and agencies when required, to ensure optimal service delivery and client outcomes.
- Identify and respond to child abuse and neglect, including, but not limited to, fulfilling reporting requirements in accordance with the level of risk of harm, relevant legislation and NSW Health Policies, in particular NSW Health Child Wellbeing and Child Protection Policies and Procedures PD2013\_007.
- Maintain accurate records of involvement with clients and to plan service delivery in accordance with legal requirements, NSW Health and HNE Health policies and procedures.
- Contribute to quality improvement and/or clinical research projects to improve client and/or consumer outcomes and the quality and efficiency of service delivery.
- Participate in service planning and policy development as required. Provide supervision to early career clinicians and other staff as required.
- Maintain currency of practice through involvement in continued professional development consistent with the HNE LHD Allied Health Professional Practice Supervision Policy and/or the PsyBA's Continuing Professional Development Registration Standard.
- Provide outreach services to all centres in the Lower Mid North Coast if required following consultation with the Service Manager
- Act in accordance with the HNE Health Values Charter and NSW Health Code of Conduct; model behaviours that reflect the Excellence Framework (Every Patient, Every Time) and ensure work is conducted in a manner that demonstrates values of cultural respect in accordance with HNE Health's Closing the Gap strategy
- All staff are expected to take reasonable care that their acts and omissions do not adversely affect the health and safety of others, that they comply with any reasonable instruction that is given to them and with any policies/procedures relating to health or safety in the workplace that are known to them, as well as notifying any hazards/risks or incidents to their managers.

## KEY CHALLENGES

- Working with children and families impacted by trauma, which can be emotionally challenging and often requiring critical decision making under pressure.
- Working independently in outreach settings.
- Demonstrated ability to work in a regional community setting with minimum supervision and to organise tasks, assign priorities and achieve deadlines.

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## KEY RELATIONSHIPS

Who	Why
CYPF Service Manager	Operational responsibilities
District Professional Director for Allied Health and their Clinical Supervisor	For clinical and professional matters
NSW Health specialist / tertiary services, other health services, DCJ, local Community Services Centres, JCPRP, Education and childcare services and Non-Government Organisations	To promote the safety, welfare and wellbeing of children and young people.
Private healthcare providers	Liaise with private providers regarding sharing of information, referrals, attended/missed appointments, recommendations, reports and waiting times. Advocate for timeliness of service where applicable.

## SELECTION CRITERIA

1. Social Workers - must hold as a minimum a bachelor degree in social work which provides eligibility for membership of the Australian Association of Social Workers (AASW), or other qualification deemed equivalent by the employer. Psychologists – must hold a four year degree in psychology, being a three year degree with a fourth year honours in psychology, or a qualification deemed equivalent by the employer, and be registered (general) or eligible for registration as a Psychologist with the Psychology Board of Australia via AHPRA.
2. Demonstrated effective experience and knowledge in clinical practice related to assessment, intervention and evaluation of clinical outcomes when working with children, young people and their families.
3. Demonstrated understanding of the legal and policy frameworks governing child protection services in NSW, and the obligations and requirements of these frameworks as a clinician.
4. Commitment to Aboriginal and Torres Strait Islander health and an understanding of the issues that impact on provision of counselling.
5. Demonstrated ability to work effectively within a multidisciplinary team and liaise with other health professionals and community agencies to accomplish service goals and improved client care and outcomes.
6. Demonstrated high level verbal and written communication skills with the ability to adapt communication style to suit the target audience.
7. Demonstrated application of professional and ethical boundaries when working with complex situations.
8. Eligible to drive in NSW and the ability and willingness to travel for work purposes which may involve driving long distances.