

POSITION DESCRIPTION

Stroke Care Coordinator

Our CORE values
Collaboration Openness Respect Empowerment



Organisation	NSW Health
Local Health District / Agency	Hunter New England Local Health District
Position Classification	Health Mgr Lvl 2
State Award	Health Managers (State) Award
Category	Management Operation Support
Vaccination Category	Category A
ANZSCO Code	512211 Health Practice Manager
Website	www.hnehealth.nsw.gov.au

PRIMARY PURPOSE

Innovate, facilitate, support and actively participate in the delivery of evidence based stroke care for residents of Lower Mid North Coast Sector.

Collaboratively liaise with stroke clinicians, health managers and key internal and external partners, to develop and deliver innovative projects and Models of Care across the LHD to meet priorities of the Stroke Stream.

COVID-19 VACCINATION COMPLIANCY

The Public Health (COVID-19 Vaccination of Health Care Workers) Order 2021 commenced on 26 August 2021. The Order establishes mandatory requirements for health staff and persons working in health settings to be vaccinated with a COVID-19 vaccine. Mandatory COVID-19 vaccination will now be required for all NSW Health staff.

ESSENTIAL REQUIREMENTS

- Tertiary qualifications in nursing or allied health relevant to the position from an Australian accredited University or demonstrated relevant extensive experience in related field
- Current registration as a Registered Nurse with AHPRA; or relevant NSW Allied Health registration Board

KEY ACCOUNTABILITIES

- Participate in the review of health service delivery, working with the Stroke Stream to formulate specific strategies to achieve improvements in service provision. This includes reviewing Stroke Foundation audit results to identify evidence- practice gaps.
- Assist HNE stroke clinicians to utilise implementation, research and project management methods through education, training, mentoring and supervision.
- Act as a resource for assisting staff and supervisors to develop training plans aimed at improving skills, knowledge and capability in stroke management. Facilitate education and training opportunities for clinicians.
- Support neurologists / physicians and ED departments with the delivery of thrombolysis
- Facilitate the provision of evidence-based stroke care including patient transfers to organised acute stroke service

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- Promote and encourage the establishment of links with established local stroke support groups
- Provide consultative service planning support and education to key stakeholders to facilitate the hub and spoke model of stroke clinical care across the clusters
- Take responsibility for cyclic audits of stroke services to identify and address gaps in service provision.
- Initiate, participate in, and/or facilitate clinical research/quality projects in Stroke care
- **Communication**
 - Enhance communication, participation and effective relationships between stakeholders, clinical service providers and the community across the Northern HNE
 - Demonstrate advanced communication skills in dealing with patients, relatives, friends and the community
- Model and actively promote workplace behaviour that reflects the HNE Health Values Charter and NSW Health Code of Conduct; drive, lead and model behaviours to staff that reflect the Excellence Framework (Every Patient, Every Time) including 90 day action plans; accountability meetings; leader and service rounding; and ensure work is conducted in a manner that demonstrates values of cultural respect in accordance with HNE Health's Closing the Gap strategy.
- Comply with and implement the NSW Health Work Health and Safety Better Practice Procedures and relevant District procedures by identifying, assessing, eliminating / controlling and monitoring hazards and risks within the workplace, to the extent of delegated authority for the role and escalating to the appropriate Management level if the issue exceeds the extent of delegated authority for the role.

KEY CHALLENGES

- Maintaining enthusiasm and commitment to Stroke within existing resource and staff limitations
- Building a positive professional culture that facilitates effective patient outcomes in a constantly changing environment
- Building a positive professional culture that seeks to promote continuous quality improvement, service evaluation and research in a busy and demanding environment.

KEY RELATIONSHIPS	
Who	Why
Deputy Director of Nursing and Midwifery, LMNCS	The position reports directly to the Deputy Director of Nursing and Midwifery
Manning Senior Leadership team	The position will be required to network with all leadership groups across the LMNCS to ensure up to date Stroke care information is shared
HNELHD Clinical Stroke Stream	The Hunter Stroke Service is an integral part of the Clinical Stroke Stream
Agency for Clinical Innovation (ACI)	The ACI is the lead agency for innovation in NSW Health clinical care, bringing patients, clinicians and managers together to support innovation, design and implementation
Stroke Foundation	The Stroke Foundation is the Australian national charity that partners with the community to prevent, treat and beat stroke. They stand alongside stroke survivors and their families, healthcare professionals and researchers.

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SELECTION CRITERIA

1. Recent extensive experience in either acute or post-acute Stroke care and be at least 3 years post-graduation.
2. Demonstrated ability to influence and lead change at an organisational level that supports strategic directions and enhance clinical practice and service delivery.
3. Demonstrated experience in staff training and/or education programmes.
4. Demonstrated high level verbal and written communications, interpersonal and negotiation skills, with clinicians and managers.
5. Current unrestricted driver's license and the ability and willingness to travel for work purposes which may involve driving long distances.
6. Demonstrate experience in audit and clinical practice improvement activities.
7. Demonstrate excellent organisational and leadership skills and ability to work within a team.
8. Demonstrate effective management skills including negotiation and delegation skills and the ability to lead and maintain relationships that support the delivery of health services to the community.